



"...achieving a new milestone in group benefits design."

March 2, 2010

Mr. Ken Walls
President
Client Solution Innovations
80 Grace Drive, Suite B
Powell, OH 43065

Dear Ken,

I wanted to take a moment to express our gratitude, on behalf of the entire staff at Milestone Benefits Agency, Inc., for the gallant effort you put into re-creating and re-branding our image. From the time-consuming task of creating our new logo to building a brand-new website that completely fits our unique needs, we wanted you to know how much we've enjoyed working with you through this entire process.

To say we are thrilled with the results would not do justice to the outcome. We feel that the re-branding of our agency has given us renewed energy and an updated appearance that will help us to better showcase our services when prospecting clients. In addition, the functionality of our website and the marketing pieces you've developed allow us to market more efficiently and effectively.

You, Jill and Brandon have truly bent over backwards to provide us with outstanding service and a product we can be proud of. We look forward to continuing our relationship- you have become a fundamental partner for our business, our very own "marketing department"!

Congratulations on your continued success!

Sincerely,

Stacy E. Green
Vice President
