



August 7, 2008

Client Solution Innovations  
“CSI”  
c/o Ken Walls

Dear Ken,

I want to express my sincere thanks and appreciation to you for the website that you designed for me. I am very pleased with the product and know you spent many many additional hours than originally planned to help me achieve what I had envisioned. You were so patient and instrumental in helping me to understand the necessary mechanics of creating the site I desired and also the smooth transition from my old flash site to the new one that is more effective in delivering our information. I also greatly appreciate the search engine optimization placement that you were able to provide. Your expertise in the advertising industry augments the talents that you deliver as a site designer. Ken, you have been so enthusiastic, dependable and delightful to work with and I sincerely thank-you! I would highly recommend your services to anyone!

Once again, my sincere thanks.

Sincerely,

Dr. Shelley D. Shults  
Powell Dental Group